

# **Cloud-Based Delivery of:**



Fusion Servicing Director®

## **Cloud-Based Mortgage Loan Servicing**

Since 2001, ABT has utilized Servicing Director (formerly Interlinq), one of the industry's leading mortgage servicing software systems. From loan boarding to payoff, Servicing Director streamlines the servicing process to help financial institutions support borrower and investor needs. All sections of Servicing Director work together to enhance your custom focus and improve operational efficiency while reducing the overall cost of servicing loans.

Fusion Servicing Director Software is purchased through your Finestra Representative. Your Servicing Director Environment is provided and managed by ABT:

- Automatic Backups
- Business Continuity (available)
- Disaster Recovery (available)
- No servers or software to buy or maintain. Everything relating to the environment is included.
- Your Finastra Fusion Servicing Director environment is completely managed by our experienced ABT team.
- > Secure Access to your environment
- > SSAE18 Type II Certification
- ➤ Integration to Other Systems available using MortgageExchange®

## Why Choose ABT for Your Servicing Director® Deployment

- Ready to Use Environment
- ➤ ABT utilizes Microsoft's Azure Data Centers for environment deployment.
- ➤ We have over 20 years of success running the Servicing Director Platform.
- Each end user accesses through a secure and compliance Remote Desktop portal. Multifactor Authentication is available.
- ABT provides "back office" tech support. 24/7 support of the server environment.
- Security and Compliance
- Unique access for each user. Client can choose a short cut on their computer or for even higher level of security, our MortgageWorkSpace® portal which can provide Multifactor Authentication access
- > ABT provides a "Banking Due Diligence" package of documents to each client
- ABT undergoes an internal security audit and provides resulting documentation (SSAE 18) certification as part of the Due Diligence package.
- ABT will work with client to assist them. during any audit process they go through which involves the hosted ABT environment. (example penetration testing by third party).
- > ABT Off-loads the Burden from Your IT Personnel
- ABT's tech support team takes on the servicing environment completely
- Consistent monthly fee for your environment
- ➤ No Servers to buy/update/maintain
- > Environments include appropriate SQL Data Base, licensing and personnel to manage it.
- ABT manages any Finastra Fusion Servicing Director updates. Coordinating update times with the client
- All backups are scheduled and managed by ABT

## Secure Delivery Method using MortgageWorkSpace® Portal

MortgageWorkSpace is a cloud domain service that protects your data stored in the cloud, on PC's or even employee owned laptops and mobile devices. The MWS portal offers a single point of access to your IT Infrastructure for each of your employees. For added security, multi-factor authentication can be part of each user's log-in process. The service is vendor neutral so you can integrate "Best of Breed Applications" staying flexible and competitive. Our ability to integrate Loan Origination Systems, CRM's, SaaS apps and on premises networks gives you game changing access and visibility to your data. Built in administration tools streamlines onboarding by managing email signatures and secure file sharing. Safely access your Mortgage Environment from any computer.

## Your system runs within the Azure Cloud

### Managed and Supported by ABT



Microsoft Azure Active Directory

**Authenticates User Identity** 

#### MORTGAGE WORKSPACE®

User portal: Secure Access to your environment. Using a combination of ABT and Microsoft security processes

FINASTRA Cloud Fusion Servicing Director®

#### MortgageExchange® Cloud Interface Services

Connects Servicing Director to Banking/Core services that reside outside your MortgageWorkSpace cloud

# MURTGAGE WURKSPACE®

## **Portal**

**User Experience:** 

Log in to your web portal

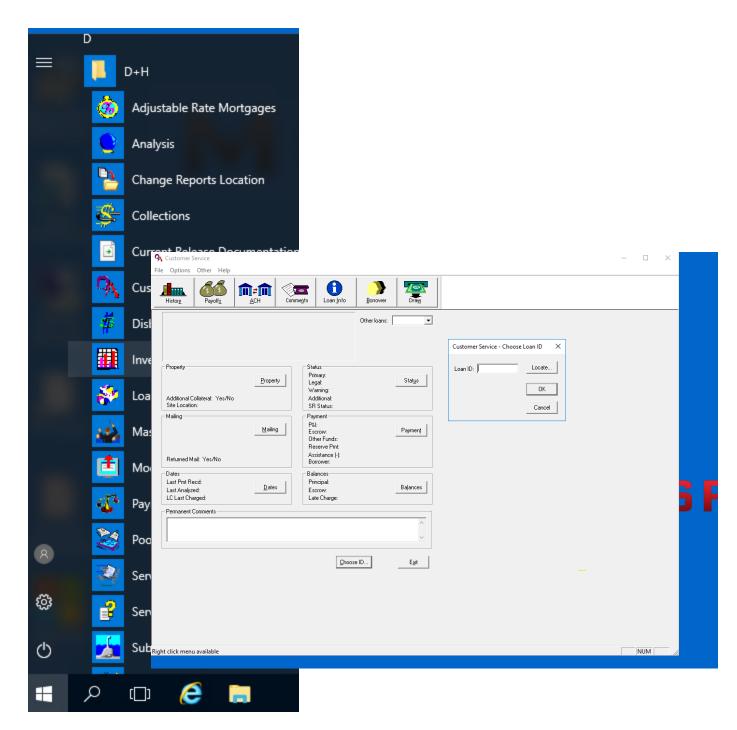


Multi-Factor Authentication is available

MortgageWorkSpace – Desktop with access to your software links. To open Servicing Director you start here

Servicing Director

By clicking on the software icon Servicing Director, the user has access to their Cloud Desktop. The experience is the same as if they had the software installed locally.



Eliminate Hand-Keying between your LOS and Servicing platform using:

MORTGAGE EXCHANGE™

MortgageExchange® Move Data Simply & Accurately

Right Data, Right Place, Real-Time

MortgageExchange- Many mortgage industry applications provide exceptional functionality—but what happens when you want to move your data between systems? Or what if you need functionality that existing applications don't deliver? When these issues arise, many mortgage-related companies are still manually reentering data or staying with systems that don't meet their needs. ABT focuses on the Mortgage Departments of traditional financial organizations such as Banks and Credit Unions, CUSOs and other supporting service organizations. State housing authorities, Non-Profit organizations like Habitat for Humanity as well as Mortgage Banks and Brokers. One of our core strengths is moving data between mortgage software platforms. Within Banks and Credit Unions we eliminate the need to re-key data between, Origination – Servicing – Core – Accounting.



## **Benefits**

- Our Cloud based Interfaces Allows Organizations to:
- Avoid Duplicate Data Entry
- > Eliminate Errors and Inefficiencies

- No Servers, Software, Coding or Maintenance
- > Customizable Interface Connectors
- Advanced Work Flow and Validation
- Ready-to-Run Interfaces
- Connections to virtually any software platform
- > ABT manages the Interface to keep systems talking

### **Services:**

- ABT programmer evaluate current workflow and suggest improvements. These improvements are based on best practices we see across all of our MortgageExchange clients
- Fund the Transaction" work flow is available
- "Create a New Member" work flow is available
- > Testing and Development environment is available
- ➤ Moving images from LOS to Imaging platform
- ➤ Utilizes API's, SDK, and Web developer kits where available
- Work with "target" software vendors to enhance current capabilities

## **ABT's Security & Compliance**

Our attention to the secure transfer of data between software platforms as well as our SSAE 18 TYPE II Certification gives you peace of mind. We provide data security for over 500 mortgage companies nationwide. We work directly with state auditors to ensure our clients are 100% compliant with new banking standards and the safeguards rule.

Your organization receives an ABT Due Diligence package with our compliance certificates and security policies.

Prevent data breaches, costly litigation and disclosure issues

Test and Disaster Recovery environments available



#### About ABT

ABT was established in 1999 by mortgage technology veterans who offered the first Infrastructure as a Service "IaaS" products designed for the mortgage industry. With cybersecurity being a critical issue for financial companies, security is at the core of every product and service delivered by ABT.

ABT delivers enterprise grade technologies and services to mortgage companies, banks and credit unions. Our close partnership with Microsoft, along with our long-term relationship with Finastra, provides us with the unique ability to efficiently deploy mortgage specific technology to your organization regardless of size or monthly loan volume. ABT is the only Microsoft Cloud Solutions Provider "CSP" dedicated to serving only those companies who originate mortgages.

ABT knows the mortgage industry and has extensive experience building integrations between different software platforms while using the latest tools in Business Intelligence, AI and Robotic Process Automation to improve workflow. Mortgage companies large and small from all over the country rely on ABT to provide top tier service and support for their technology systems whether it's email, desktop computers and mobile devices, loan origination or loan servicing software. Our in-house developed tools like Mortgage Business Intelligence, Smart Email Signatures, DocumentGuardian®, DeviceGuardian®, and our MortgageWorkSpace® portal give our clients Access to the latest Business Technologies.

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